Note that multiple functional groups may comprise this employment unit. The individual reports for each group in combination comprise the complete public file report for this employment unit.

2016 FCC EEO Public File Report for Charter Communications 12444 - CM Eau Claire Cnty WI

This Report Covers September 1, 2015 through August 31, 2016

Total Number of Full-Time Vacancies Filled During This Period: 1

Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 5

Please see attached the Recruitment Source List that includes recruitment source contact information.

FULL-TIME VACANCIES FILLED

State WI

FCC Unit 12444 - CM Eau Claire Cnty WI

| | | | | Number |
|--------------|-------------------|--|-----------------------|--------|
| Req# | Job Title | Source | Interviewees Referred | Hired |
| 1602997 | Account Executive | CableFax | 0 | 0 |
| | | Glassdoor | 1 | 0 |
| | | LinkedIn | 0 | 0 |
| | | RecruitMilitary | 0 | 0 |
| | | Charter.com | 0 | 0 |
| | | Direct Employers | 0 | 0 |
| | | Referral* | 1 | 1 |
| | | Indeed.com* | 2 | 0 |
| | | Beyond.com* | 1 | 0 |
| | | Multi-Channel News | 0 | 0 |
| | | Urban League of Madison | 0 | 0 |
| | | Jobs for Wisconsin Grads | 0 | 0 |
| | | Wisconsin Private Colleges Career Consortium | 0 | 0 |
| | | University of Wisconsin-BuckyNet | 0 | 0 |
| | | Hero2Hired Mega Hiring Event | 0 | 0 |
| 1602997 Tota | I | | 5 | 1 |
| Grand Total | | | 5 | 1 |

RECRUITMENT SOURCE LIST

| Name of Recruitment Source | Street Address | City, State, Zip | Contact Person | Telephone Number | Entitled to Notification? | Total Number of Referrals |
|----------------------------------|---------------------|---------------------|---------------------|------------------|------------------------------|------------------------------|
| | 9002 N. Purdue Rd., | Indianapolis, IN | | | | |
| Direct Employers | Ste. 100 | 42628 | directemployers.org | 317-874-9000 | No | 0 |
| | 12405 Powerscourt | | | | | |
| Charter.com | Dr. | St. Louis, MO 63131 | charter.com/careers | 314-965-0555 | No | 0 |
| | 422 West Loveland | | | | | |
| RecruitMilitary | Ave. | Loveland, OH 45140 | recruitmilitary.com | 513-683-5020 | No | 0 |
| | | Mountain View, CA | | | | |
| LinkedIn | 2029 Stierlin Court | 94043 | linkedin.com | 312-650-7593 | No | 0 |
| | 100 Shoreline | Mill Valley, CA | | | | |
| GlassDoor.com | Highway, Building A | 94941 | glassdoor.com | 415-275-7645 | No | 1 |
| Referral* | | | | | No | 1 |
| Indeed.com* | | | | | No | 1 |
| Beyond.com* | | | | | No | 1 |
| CableFax | | | cablefax.com | | No | 0 |
| Multi-Channel News | | | multichannel.com | | No | 0 |
| Urban League of | 2222 S. Park St., | | | | | |
| Madison | Suite 200 | Madison, WI 53713 | Mark Robinson | 608-729-1265 | No | 0 |
| Jobs for Wisconsin | | | myinterfase.com/wis | | | |
| Grads | | | consin/employer | | No | 0 |
| Wisconsin Private | | | | | | |
| Colleges Career | | | | | | |
| Consortium | | | purplebriefcase.com | | No | 0 |
| | | | | | | |
| University of | | | | | | |
| Wisconsin-BuckyNet | 975 University Ave. | Madison, WI 53706 | Career Services | 608-262-2550 | No | 0 |
| Hero2Hired Mega | | Chesterfield, MO | | | | |
| Hiring Event | 16987 Riverdale Dr. | 63005 | Brandy Scheer | 636-778-3449 | No | 0 |

^{*} The sources marked with (*) in this report are sources that were identified by interviewees as referral sources, but that: (1) Charter did not use directly as a recruitment source; and/or (2) Interviewees were unable to identify more precisely. Many job boards and job banks pull Charter's job vacancies from its website and repost them independently via their own systems. Applicants, therefore, often learn about Charter's job vacancies from sources that Charter does not post with directly and cannot track.

Charter is a member of DirectEmployers Association. Through this nonprofit network, job vacancies for this unit are distributed to a wide array of recruitment sources, including, but not limited to, educational institutions, state workforce agencies and job bank(s), and organizations that distribute employment opportunities to women, minorities, the disabled, and veterans.

Supplemental Recruitment Initiatives:

| # | Name | Date | Description |
|---|--|------------|---|
| 1 | Tuition Reimbursement | Ongoing | Charter Communications has a tuition reimbursement program where employees can take college courses to enhance their skills to better prepare them for their current jobs and/or advanced positions. |
| 2 | Training Programs for All Employees | Ongoing | Charter Communications requires new employees complete training on the following topics: fostering mutual respect in the workplace, Charter's Code of Conduct, information security, privacy, records and information management, timekeeping, and performance management. |
| 3 | Training Programs for Management-Level Employees | Ongoing | Employees at the supervisor level and above can participate in a variety of training programs devised to assist with leadership development and policy administration skills. Offerings provided at various times during this plan year included Civil Treatment for Leaders, Communicating for Leadership Success, Coaching for Peak Performance, Interviewing and Selection, Planning and Delegation, and High Performing Teams. Charter also offers a robust training offering on an electronic learning platform. These electronic courses span a variety of topics, including communication, presentation, time management, managing change, project management, treating employees fairly, and software skills. |
| 4 | Lynda.com Training | Ongoing | Online courses for creative services staff to increase their knowledge and skills |
| 5 | PSS Training | 10/28/2015 | Sales training designed to increase sales executives knolwedge of tactics |
| 6 | Spectrum Selling | 8/24/2016 | Sales training designed for sales staff on selling our products |
| 7 | Digital Sales Accelerator Training | Ongoing | Training designed to explore current digital landscape and digital sales |
| 8 | Hero2Hired Mega Hiring Event | 4/20/2016 | Career Fair |